

# Our general rental conditions

## General rental conditions

### Article 1 – BOOKING Booking conditions:

For all reservations, a bank guarantee is mandatory.

**The balance must be paid no later than 30 days before arrival.**

**Checks will no longer be accepted beyond 30 days before arrival. Proof of identity is required for any payment by check**

**Reservations will only be considered firm upon receipt of the deposit.**

**We remind you that decree 2015-741 of June 24, 2015 limits cash payments to €1,000 for French residents and €10,000 for foreign residents. An identity document will be requested for any payment from 1000€**

**For security and confidentiality reasons, the customer must enter the 16 digits of their credit card, the validity date and the cryptogram themselves either on the booking engine of the Villas U San Daniellu residence website [www.location-villa-farinole.com](http://www.location-villa-farinole.com) or by a secure link to the payment gateway of the website.**

The customer must specify the exact number of people planned for the stay and respect the authorized capacity.

Our animal friends are not admitted. Terms of cancellation:

Long stays (min. 7 nights) booked at the standard rate can be canceled up to 30 days before the date of arrival. In the event of cancellation or modification between 30 and 21 days before the date of arrival, the establishment will charge the amount corresponding to 30% of the total amount of the reservation; between 20 and 15 days, the establishment will charge 50% of the total amount of the stay; less than 7 days before the date of arrival, the balance is due at 100%, the same for no-shows. Short stays booked at the standard rate can be canceled up to 15 days before the date of arrival. In the event of cancellation or modification between 15 and 7 days before the date of arrival, the establishment will charge the amount corresponding to 50% of the total amount of the reservation. Less than 7 days before the arrival date, the establishment will charge 100% of the total amount of the reservation. Ditto for no-shows.

Non-cancellable and non-refundable rates are subject to full pre-payment at the time of booking. One-time promotional offers may have different payment and cancellation terms.

### Article 2 – THE STAY

Length of stay :

The villas are available on the day of arrival from 3:30 p.m. and must be vacated no later than 10:00 a.m. on the day of departure.

Arrivals in the room are possible from 2 p.m. Departures before 11am.

### Article 3 – INTERRUPTION OF THE STAY

The customer may not claim any compensation or reimbursement if he shortens or interrupts his stay for any reason whatsoever, including strikes, medical repatriation and other cases of force majeure.

### Article 4 – SECURITY DEPOSIT

[Titre du document]

A security deposit of €1,500.00 per villa for long stays and €500 for short ones will be claimed on the day the keys are handed over. A request for a credit card imprint compatible with the new 3D Secure standards will be requested as a security deposit.

If the inventory of fixtures and the inventory do not note any problem or that no particular cleaning is necessary provided that no hidden deterioration or degradation has been noted, it will be returned to the tenant on his departure or within a period maximum of seven days after departure, if immediate return is impossible.

The following conditions will apply:

If the inventory and the end-of-stay inventory show anomalies, the owner and the tenant must agree on the amount to be deducted from the security deposit. If the deposit is insufficient to pay the sums owed by the tenant, the latter already undertakes by signing this contract to pay any overruns.

Damaged goods will be re-invoiced at the replacement price. The tenant(s) undertake at the time of their departure to return the villa to the same condition as when they arrived and provided with all the movable property.

The accommodation must be left free of any food.

Will be considered as missing or damaged, the state of a kitchen and / or crockery not allowing, without special cleaning work, its return to service for the benefit of the following tenant (s) . The amount of these cleaning works will be deducted from the security deposit.

Any lost key or remote control will be charged €50.

The client(s) is (are) invited to take out civil liability insurance to cover any damage that may be caused.

#### **Article 5 – PROHIBITION OF LOAN OR SUBLETTING**

Subletting, lending or changing residents is not permitted.

#### **Article 6 – COMPLAINTS**

Any complaints during the stay must be reported immediately to reception so that the problem can be resolved as quickly as possible. The tenant(s) cannot claim compensation in the event that an urgent repair must be carried out inside the villa.

#### **Article 7 – SECURITY, DISTURBANCE, NUISANCES, THEFT**

Access to the Domaine Villas U San Daniellu is via a motorized gate that opens with a remote control. The facilities, in particular the swimming pool and accommodation equipment, must be used in accordance with their intended purpose and under the full responsibility of the client(s).

Use of the swimming pool: take all the necessary precautions for safe use of the installation, particularly in the presence of young children who must be constantly supervised despite the provision of an alarm or a security barrier. We remind you that it is forbidden to run, push or dive. The swimming pools are not supervised.

Any damage to the premises or destruction of the furniture that furnishes the villas, automatically engages the responsibility of its occupant(s). This also concerns people who are staying or visitors. The client(s) is (are) responsible for the disturbances and nuisances caused by the people staying in the accommodation. When a resident disturbs or causes nuisance to other residents or undermines the integrity of the facilities, his stay may be terminated immediately and without compensation, without prejudice to any claims for compensation that the owner and third parties may assert. against him.

Reminder: Article 1394 of the Civil Code stipulates that the customer is solely responsible not only for the damage caused by his own act, but also for that which is caused by the act of the persons for whom one must answer, or the all the property (cars, luggage, cameras, jewelry, money, etc.) in his custody. It is therefore up to him to take the necessary measures concerning them. Under no circumstances can the hotel be held responsible in the event of theft of personal effects both in the accommodation and in the car park.

#### **Article 8 – DISPUTES AND APPLICABLE LAW**

[Titre du document]

## GENERAL SALES CONDITIONS U SAN DANIELLU

These General Conditions will be executed and interpreted in accordance with French law. Any recourse will be, in the absence of an amicable agreement, the exclusive jurisdiction of the courts in whose jurisdiction the rented property is located.

The fact that any clause, illegal or inapplicable by reason of a law, a regulation or following a final decision of a competent jurisdiction, cannot call into question the validity, legality, applicability of the other stipulations of these general conditions and will not exempt the tenant from the performance of his contractual obligations.

The tourist tax of €1.65 per person (over 18 years old) and per day is payable on site.